

Office of the Chief Commissioner,
Customs & Central Excise: Chandigarh Zone
Central Revenue Building
Sector 17C, Chandigarh

AM



C. No. 01/Zone-14/Confdl/2016 / 4099

To

The Principal Commissioner / Commissioner,
Central Excise Commissionerate,
Chandigarh I/Chandigarh-II/Ludhiana/Jalandhar/J&K/Audit.
Customs (Preventive) Amritsar, Customs Ludhiana.

JH 2119

Pl circulate to all Divisions website
9/5/16
Branches
AC (Admin)

Sir,
(EIT-11)
A.O.
10/5

Subject:- Complaint against PAOs/DDOs/CAOs regarding harassment / bribe for passing individual bills etc. - reg

J
B
09/5/16

CAO.

Please find enclosed DGHRD's letter F.No. 8/B/10(133)/HRD/EMC/2016 dated 29.04.2016 on the subject cited above.

324

It is requested that all field formations may follow the procedure as mentioned in the subject letter regarding complaints against PAOs/DDOs/CAOs.

Yours faithfully,

Encl:- overleaf

Jain
05/5/16
Assistant Commissioner (CCU)

CENTRAL EXCISE COMMISSIONERATE

::

CHANDIGARH-I

C. No II-19(2)ET-II/Misc. Corr./Chd-1/2016/

DATED: /05/2016

Copy forwarded to the following for information & necessary action:-

4269
17/5/16

1. The Assistant Chief Account Officer (P&C), Chandigarh-I
2. The Deputy/Assistant Commissioner, Central Excise & Service Tax Division
Chandigarh/ Baddi/ Mandi Gobindgarh/Spurda.

3. *Suppl (system) for upload on website*
4. *Notice Board*

@
Chief Account Officer
16/5/16

SPEED POST/ FAX

भारत सरकार

वित्त मंत्रालय

राजस्व विभाग

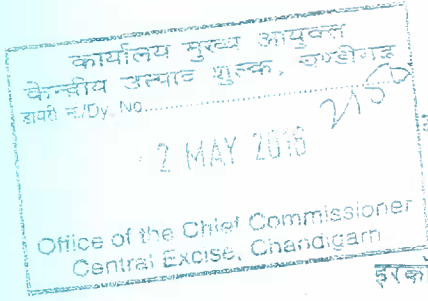
मानव संसाधन विकास महानिदेशालय

(व्यय प्रबन्धन स्कन्ध)

सीमा एवं केंद्रीय उत्पाद शुल्क

इरकांन, प्लॉट न. सी-8, साकेत, डिस्ट्रिक्ट सेंटर,

नई दिल्ली - 110016



F.No. 8/B/10(133)/HRD/EMC/2016

Dated: 29.04.2016

To

All the Budgetary Authorities under CBEC.

Subject: Complaints against PAOs/DDOs/CAOs regarding harassment/bribe for passing individual bills etc. - reg.

Sir/Madam,

The Pr. Chief Controller of Accounts, CBEC, New Delhi has observed that officials of the Commissionerates of Central Excise & Customs are addressing the Pr. Chief Controller of Accounts, CBEC, New Delhi regarding complaints on the issue of harassment or seeking bribe for passing individual bills, delay in pension payments, etc.

2. It is advised that the Chief Commissioners/Commissioners may hold regular meetings with PAOs/Dy. CA/CA. Moreover there are Zonal Heads (Controller of Accounts/Dy. Controller of Accounts) in Mumbai, New Delhi, Chennai & Kolkata, who have been directed to have a strong mechanism to resolve these issues at their level.

3. In any case the complaints must invariably be routed through the Chief Commissioner/Commissioner/Administrative Head with a copy marked to the Zonal Controller of Accounts/Dy. Controller of Accounts and the Pr. CCA.

4. A procedure to obtain bill token number from the Pay & Accounts Offices may be put in place so as to ensure the delay analysis can be correctly carried out.

5. Therefore, it is requested that all the field formations under your jurisdiction may be advised to follow the above cited procedure regarding such complaints.

This issues with the approval of DG, HRD.

Yours faithfully,

Meenu Kumar
(Meenu Kumar)

Additional Director (EMC)

Ph.:011-29561870

e-mail: meenuhrd12@gmail.com

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2105/2016

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3/5/16

Copy to: Pr. CCA, CBEC, New Delhi for information with reference to D.O. letter No. Admn./1(27) Bhubneswar/2015/46 dated 19.04.2016.

Meenu Kumar
(Meenu Kumar)

Additional Director (EMC)