

e-HELPLINE of Chandigarh Zone

Comprising of Chandigarh I, Chandigarh II, Ludhiana, J&K and Amritsar Cus(Prev)
Commissionerates

(FOR THE TRADE AND INDUSTRY IN CENTRAL EXCISE CHANDIGARH ZONE)

Trade can seek clarifications under the following 3 categories. They are :

1. **Technical Issues**
2. **Procedural Delays Related Issues**
3. **Systems Related Issues including ACES and ICES matters**

While sending **mail** to Chief Commissioner's Office, kindly see that your query contains the following details without fail:

- (1) Your PAN based Registration Number
- (2) Location Code, Range Name and Division Name
- (3) The Category under which you seek the HELPLINE :
(Please mention ONE of the following: Technical / Procedural Delays Related / Systems Related Issues including ACES and ICES matters)
- (4) Your Address, Contact Number and email address
- (5) Nature of help required by you. Please explain in detail. Attachments can also be sent.

Kindly note down the mail address, based on the category of help you require, and send us mail with all the above particulars.

Technical Issues	Procedural Delays Related Issues	Systems Related Issues including ACES and ICES matters
ccu-cexchd@nic.in	ccu-cexchd@nic.in	ccu-cexchd@nic.in

Our site is best viewed with 1024 by 768 pixels screen resolution.