

# e-HELPLINE of Chandigarh Zone

Comprising of Chandigarh I, Chandigarh II, Ludhiana, J&K and Amritsar Cus(Prev)  
Commissionerates

**(FOR THE TRADE AND INDUSTRY IN CENTRAL EXCISE CHANDIGARH ZONE)**

Trade can seek clarifications under the following 3 categories. They are :

**1. Technical Issues 2. Procedural Delays Related Issues and 3. Systems Related Issues including ACES and ICES matters**

While sending **mail** to Chief Commissioner's Office, kindly see that your query contains the following details without fail:

- (1) Your PAN based Registration Number
- (2) Location Code, Range Name and Division Name
- (3) The Category under which you seek the HELPLINE :  
(Please mention ONE of the following: Technical / Procedural Delays Related / Systems Related Issues including ACES and ICES matters)
- (4) Your Address, Contact Number and email address
- (5) Nature of help required by you. Please explain in detail. Attachments can also be sent.

**Kindly note down the mail address, based on the category of help you require, and send us mail with all the above particulars.**

<b>Technical Issues</b>	<b>Procedural Delays Related Issues</b>	<b>Systems Related Issues including ACES and ICES matters</b>
<a href="mailto:chdccutech@gmail.com">chdccutech@gmail.com</a>	<a href="mailto:chdproc@gmail.com">chdproc@gmail.com</a>	<a href="mailto:chdaces@gmail.com">chdaces@gmail.com</a>

Our site is best viewed with 1024 by 768 pixels screen resolution.